



BILL PROFILE

Configure billing and branding rules on your Bill Profile. The Bill Profile also serves as an identifier for our White Label/ reseller or bill-on-behalf-of clients. A client CAN have multiple Bill Profiles.



SERVICE TYPE

This is the category of service provided to the end customer. A client CAN have multiple Service Types per customer account.



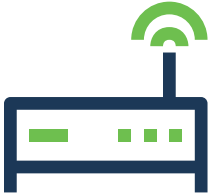
PROVIDER

A Provider is the underlying carriers, service providers, or the technology platform delivering the service. A client may have multiple Providers per customer.



USAGE PLAN GROUP

A Usage Plan Group is a set of rates for rating calls of a certain type. These can be by call type, npa-nxx, or other more complex rating rules. A Usage Plan Group is typically associated at the Service level but overrides can be accommodated.



PRODUCT

A Product is a billable item on the customer's account. Products can be configured with a one-time or recurring bill structure. These can also be \$0 items. A client may have multiple Products per Service.



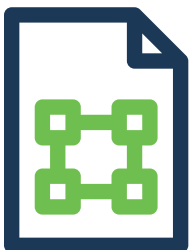
PRODUCT TYPE

Users can sort Products into categories, known as Product Types, to make them easy to locate in the product catalog



PACKAGE

A Package is a pre-defined offering of multiple Products. A Package can display on a customer's bill under one name and price. User may only select one Package per Service Type.



PRODUCT GROUP

A Product Group is similar to a package. It combines one or more products in a relationship but each product will still display separately on an end-customers' bill.