



Linux Systems Technician

Salary: Negotiable depending on experience

Location: Edinburgh. Remote working considered

Background

A great opportunity to work for Red61, a successful live event ticketing software company. Owners of the VIA Ticketing System, we provide software, services and consultancy to arts festivals and venues around the world.

We are the ticketing solution that drives the Edinburgh Festival Fringe (the largest arts festival in the world), as well as the largest arts festivals on four continents with clients across the UK, Australia, South Africa, UAE and Canada.

Roles & Responsibilities

We are seeking to appoint a Linux Systems Technician, to be part of the Systems Administration team. This role will introduce you to a wide range of both exciting new technologies, as well as more mature platforms such as Java Enterprise Edition..

You'll show a passion for technology and a desire for learning. You'll also work closely with your colleagues as a team, with a sense of shared ownership to ensure client uptime is maximised, acknowledging that working outside normal office hours is occasionally required to get the job done.

Key Responsibilities

- Maintenance of between 60 and 150 Linux hosts depending on client activity
- Actively monitor systems to identify issues and fixing problems as they arise.
- Participate in evening and weekend on-call rota to ensure 24/7/365 support coverage.
- Assist the Systems Administration team with installation and upgrade of internal and client systems.
- Maintain documentation of the current systems environment and communicate change to the environment to the team.
- Participate in the configuration, complete the installation and maintain a city wide box office system and network during July and August.
- Participate in monitoring and recording of the PCI:DSS regime of the company and key customers.

- Technical support of server side applications including: mail servers, phone systems, file servers, support systems and application & server monitoring systems.

Key Competencies

- Linux Systems Administration with Commercial experience, preferably CentOS / RedHat Enterprise Linux and/or Debian. ☐
- Ability to use own initiative to creatively solve problems, whilst also knowing the best time to ask for help from your colleagues.
- Ability to plan work and proactively manage systems
- Excellent communication skills. An ability to communicate with both technical & ☐non-technical colleagues and customers.
- Shell scripting skills (Bash / PHP)
- Basic networking skills, including routing, firewalling, DNS, DHCP ☐

Preferred additional skills and experience

- JBossAS, JBoss EAP or other Java EE container, e.g Tomcat ☐
- Network and performance monitoring – Nagios/Icinga, Cacti, Graphite
- MySQL/MariaDB administration (queries, maintenance & performance tuning)
- VPNs (SSL or IPSEC) ☐
- Virtualisation (VMware ESX / KVM / Proxmox)
- Linux High Availability (Clusters)
- Experience with dynamic routing (RIP & OSPF) ☐
- Experience of Docker
- Experience using Ansible

To apply

Please apply through Red61's [online recruitment portal](#)

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